



PROCEEDINGS OF PRINCIPAL

Ref: ACET/POP/2026-2027

24.07.2026

A committee with the following members is constituted to address the grievance of students. Duties and Responsibilities of the committee are as per the guidelines given by the statutory bodies. The members of the committee are:

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Sl. No	Name	Designation	Status of the Committee	Mobile Number	Email
1	Dr R Ravindran	Principal	Chairman	9750911298	principal@acetcbe.edu.in
2	Dr. K. Sivasankari	Vice-Principal	Vice-Chairman	9894733043	sivasankari@acetcbe.edu.in
3	Dr. M. Malini	Associate Professor (CSBS)	Member	9486088112	malini@acetcbe.edu.in
4	Mr C Rajasekar	Assistant Professor (Selection Grade)	Member	9750910026	crajasekar@acetcbe.edu.in
5	Mrs C.Nirmala	Assistant Professor (Selection Grade)	Member	9688243777	nirmala@acetcbe.edu.in
6	Mrs M Nisha	Assistant Professor (Selection Grade)	Member	9894223212	nisha@acetcbe.edu.in
7	Ms.N Dhayalini	Student/ Final Year CSE	Student Representative	9342727126	23cs022@acetcbe.edu.in

Responsibilities:

- All aggrieved students are required to approach Student Grievance Redressal Committee (SGRC) Constituted above, for redressal of their grievances.

The procedure for redressal of grievances by Ombudsperson and students Grievances Redressal Committee are as under:

- Each Institution has an online portal where any aggrieved student submits an application seeking redressal of grievance.





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COLLEGE OF ENGINEERING AND TECHNOLOGY

(Approved by AICTE, Recognized by UGC and Affiliated to Anna University)

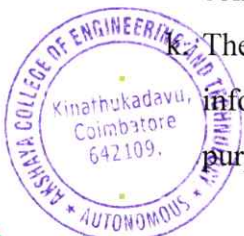
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Kinathukadavu, Coimbatore-642109. www.acetcbe.edu.in



- b. On receipt of an online complaint, the Institution refers the complaint to the SGRC, along with its comments within 15 days of receipt of complaint on the online portal.
- c. The SGRC, as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institution and the aggrieved student.
- d. An aggrieved person may appear either in person or authorize a representative to present his/her case.
- e. Grievances not resolved by the SGRC shall be referred to the concerned Ombudsperson, within the time period of 15 days.
- f. Institutions shall extend co-operation to the Ombudsperson or the SGRC, in early redressal of grievances; and failure to do so may be reported by the Ombudsperson to the Council, which shall take action in accordance with the provisions of these Regulations.
- g. The Ombudsperson shall, after giving both parties a reasonable opportunity to be heard, upon the conclusion of the proceedings, pass such order, with reasons therefore, as may be deemed fit to redress the grievance and provide such relief as may be appropriate to the aggrieved student.
- h. The Institution, as well as the aggrieved student, shall be provided with copies of the order under the signature of the Ombudsperson, and the Institution shall place it for general information on its website.
- i. The Institution shall comply with the recommendations of the Ombudsperson; and the Ombudsperson shall report to the Council any failure on the part of the Institution to comply with the recommendations.
- j. The Ombudsperson may recommend appropriate action against the complainant if the complaint is found to be false or frivolous.

k. The Institution shall furnish, prominently, on its website and in its prospectus, all relevant information in respect of the SGRC coming in its purview, and the Ombudsperson for the purpose of appeals.



Copy to: The Managing Trustee & Chairman for Information.

: CEO for Information

Cc : All HoDs to circulate among the members of faculty & students

: Main Notice Board for display.

: File

Dr. R. RAVINDRAN, M.Tech., Ph.D.,
PRINCIPAL

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